

THOMAS SHAY  
39 EASTBOURNE STREET  
ROSLINDALE, MA

AETNA FILE NO. L6MAA513940RG

NWI FILE NO. 12016A

**ASSIGNMENT:** A surveillance for the purpose of observing activity contrary to Claimant's disability.

**BACKGROUND INFORMATION OBTAINED FROM PREVIOUS INVESTIGATION:**

**CENSUS:** Thomas Shay, YOB 1944, Occup. Administrator  
Mary A. Flanagan, YOB 1961, Occup. Clerical

**ASSESSOR:** Lists the owner as Mary A. Flanagan; value: \$149,100.00

**EXCISE:** None listed to Claimant.

**RMV:** Thomas L. Shay, SSN: 023-32-0490, has an active, Class 3, driver's license listed to P.O. Box 44, Dedham, MA; DOB: 7/5/44; height: 5'11", Exp. 7/5/94. Claimant has a black 1986 Century, MA Reg 125 LLO, listed to 39 Eastbourne Street, Roslindale, MA, Exp. 5/91.

**Date:**  
May 9, 1991  
1:30 p.m.

**Location:**  
90 Spring Street  
West Roxbury, MA

Investigator arrived at the above location and observed Claimant's auto body shop to be closed for business. Cars from the auto sales business next door were blocking the bay door (SEE VIDEO). Investigator called the number for Shay's Auto Body but never received an answer. Investigator called Claimant's home and again received no answer. Investigator departed at 2:30 p.m.

**Date:**  
May 13, 1991  
6:00 a.m.

**Location:**  
39 Eastbourne Street  
Roslindale, MA

Investigator arrived at Claimant's residence and observed his blue Oldsmobile, MA Reg 196 TGG, parked in front of the house. A white Commercial van, MA Comm A60 443 was parked in the

THOMAS SHAY  
39 EASTBOURNE STREET  
ROSLINDALE, MA

NWI FILE NO. 12016A

AETNA FILE NO. L6MAA513940RG

ASSIGNMENT: A surveillance for the purpose of observing activity contrary to Claimant's disability.

**BACKGROUND INFORMATION OBTAINED FROM PREVIOUS INVESTIGATION:**

CENSUS: Thomas Shay, YOB 1944, Occup. Administrator  
Mary A. Flanagan, YOB 1961, Occup. Clerical

ASSESSOR: Lists the owner as Mary A. Flanagan; value: \$149,100.00

EXCISE: None listed to Claimant.

RMV: Thomas L. Shay, SSN: 023-32-0490, has an active, Class 3, driver's license listed to P.O. Box 44, Dedham, MA; DOB: 7/5/44; height: 5'11", Exp. 7/5/94. Claimant has a black 1986 Century, MA Reg 125 LLO, listed to 39 Eastbourne Street, Roslindale, MA, Exp. 5/91.

Date:  
May 9, 1991  
1:30 p.m.

Location:  
90 Spring Street  
West Roxbury, MA

Investigator arrived at the above location and observed Claimant's auto body shop to be closed for business. Cars from the auto sales business next door were blocking the bay door (SEE VIDEO). Investigator called the number for Shay's Auto Body but never received an answer. Investigator called Claimant's home and again received no answer. Investigator departed at 2:30 p.m.

Date:  
May 13, 1991  
6:00 a.m.

Location:  
39 Eastbourne Street  
Roslindale, MA

Investigator arrived at Claimant's residence and observed his blue Oldsmobile, MA Reg 196 TGG, parked in front of the house. A white Commercial van, MA Comm A60 443 was parked in the

driveway. Investigator set up a surveillance position at the intersection of Beech and Eastbourne Streets. At 7:55 Claimant exited the house and departed in the blue Oldsmobile. Claimant stopped and dropped off a young boy at school and then proceeded to Boston Community Services, Roslindale (SEE VIDEO). Claimant entered and then exited five minutes later. Investigator followed Claimant to E Street in South Boston. During the route, Claimant pulled over once for no apparent reason. Investigator lost contact with Claimant on E Street but located the vehicle at Rolling Wrench Auto Body, 385 Dorchester Avenue in South Boston.

Date:  
May 13, 1991  
9:20 a.m.

Location:  
385 Dorchester Avenue  
South Boston, MA

Investigator set up surveillance where the open bay could be observed. There is no location on this area where surveillance can be conducted unobserved. Investigator requested an additional investigation to go inside Rolling Wrench and video Claimant, since Investigator believes Claimant can identify him. At 10:15 a.m. Investigator #2 entered Rolling Wrench with a hidden camera while Investigator #1 took up surveillance from the parking lot. Investigator #2 entered the establishment and observed Claimant waxing a vehicle (SEE VIDEO). Investigator inquired as to whom to seek assistance from and a white male with black hair and a moustache turned to Claimant and said "Tommy, can you take care of that?" Claimant finished waxing and spoke with Investigator #2. Both men exited Rolling Wrench and examined damage on Investigator's car (SEE VIDEO). Claimant identified himself as "Tommy" and gave an estimate of

\$300.00 for repair. Claimant wore no hearing aids and showed no signs of impairment when speaking and listening. Claimant then gave Investigator a business card and Investigator departed (SEE VIDEO). Investigator #1 departed at 11:30 a.m.

**Date:**  
**May 13, 1991**  
**3:00 p.m.**

**Location:**  
**385 Dorchester Avenue**  
**South Boston, MA**

Investigator arrived at the above location and observed Claimant's blue Oldsmobile still parked in front. Investigator placed a call to Claimant and confirmed he is still at work. Investigator departed at 3:30 p.m.

**OBSERVATIONS:**

Investigator observed Claimant to be a white male, 5'11", 195 pounds, with short graying hair. Claimant has a beer belly and was observed wearing a gray t shirt and dark pants. Claimant appears to be in his late forties.

On May 9, 1991 Investigator performed an afternoon activity check at Shay's Auto Body. The shop appears to be closed. A phone call to the shop received no answer.

Investigator performed an early morning surveillance on May 13, 1991. Investigator conducted a mobile surveillance and followed Claimant to "Rolling Wrench Auto Body Shop" in South Boston. Investigator one and two took video of Claimant working within shop waxing a car and outside the shop performing a damage estimate (SEE VIDEO). Investigator made physical contact with Claimant and detected no hearing impairment. Claimant did not wear a hearing aid (SEE VIDEO). Claimant produced a business

card (enclosed) and gave it to Investigator. Investigator performed an afternoon activity check and found Claimant at Rolling Wrench and working.

**ENCLOSURES:** VIDEO TAPE  
STILL PHOTOS

mg/mg/ss